

## Feedback & Complaints Form

At Adelaide Workers' Homes we welcome all feedback from our tenants

<b>What is your feedback about?</b>	
I would like to make a complaint	Y/N
I would like to make a suggestion	Y/N
I would like to make a compliment	Y/N
<b>Would you like to give feedback anonymously?</b>	
Yes - <i>Please post this form C/- AWH PO Box 377 KENT TOWN SA 5071</i>	
No - <i>Please email this form to <a href="mailto:admin@adlwh.org.au">admin@adlwh.org.au</a></i>	
<b>What would you like to tell us about your experience with AWH?</b>	
<b>What would you like to happen?</b>	
<b>Timeframe</b>	
We will acknowledge complaints within 3 business days, or sooner if possible.	
We will assess and respond to complaints within 20 working days from the date we receive it. If we think there might be a delay in our response, we will tell the person involved how long we think our response will take and the reasons for the delay.	