

## Feedback & Complaints Form

At Adelaide Workers' Homes we welcome all feedback from our tenants

### What is your feedback about?

I would like to make a complaint	Y/N
I would like to make a suggestion	Y/N
I would like to make a compliment	Y/N

### Would you like to give feedback anonymously?

Yes - Please post this form C/- AWH PO Box 377 KENT TOWN SA 5071

No - Please email this form to [admin@adlwh.org.au](mailto:admin@adlwh.org.au)

### What would you like to tell us about your experience with AWH?

### What would you like to happen?

### Timeframe

We will acknowledge complaints within 3 business days, or sooner if possible.  
We will assess and respond to complaints within 20 working days from the date we receive it. If we think there might be a delay in our response, we will tell the person involved how long we think our response will take and the reasons for the delay.